



February 24, 2026

Dear Patient,

We are writing to provide you with a **courtesy notification** regarding an important change to United Healthcare's referral requirements.

Beginning **January 1, 2026**, United Healthcare requires that an **electronic referral authorization** be submitted by your Primary Care Provider (PCP) prior to being seen in our office. Referrals must be submitted electronically through the United Healthcare Provider Portal. Paper, faxed, or handwritten referrals are no longer accepted.

While our services will continue without interruption, please be advised that **effective May 1, 2026, we will not be able to schedule appointments unless you have first contacted your Primary Care Provider and obtained the required authorization.**

What this means for you:

- You must contact your PCP to request an electronic referral before scheduling.
- If an authorization is not on file, we will be unable to schedule or may need to reschedule your appointment.
- Obtaining authorization in advance will help prevent delays in your care.

This policy is mandated by your insurance provider and is intended to ensure proper authorization and coverage of services.

If you have questions, please contact our Billing Department at 602-252-3877, Monday through Friday, 8:00 AM – 4:00 PM.

We appreciate your understanding and thank you for allowing Pulmonary Associates to participate in your care.

Sincerely,

Pulmonary Associates, PA
Billing Department
602-252-3877

Tax ID: 86-0220398
M-Th 8am – 5pm
Fri 7:30am – 4pm

PULMONARY DISEASE
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